

# Who are we?

As a strong standing company founded on a legacy of 25 years in the homestay industry, we are the bridge connecting students worldwide to our warm Australian families.

# What services do we offer?

- Homestay: ranging from standard, self-catered and VIP
- Study tour accommodation: single and twin share
- Parent Nominated Homestay
- Airport pick-up

# Why us?

- Friendly and approachable team
- **NEAS** endorsed company
- 25 years of homestay excellence



### 6,000 hosts

Since our humble beginning in 1999, we have recruited over 6,000 hosts into our Global community



#### 200,000 students

We are proud to have provided over 200,000 students with a safe and welcoming home away from home



#### Our cities

Our friendly hosts spans across the vibrant cities of Sydney, Melbourne, Brisbane, Gold Coast and Darwin

Experience the warmth and security of a Homestay Family in your home away from home with Global experience.

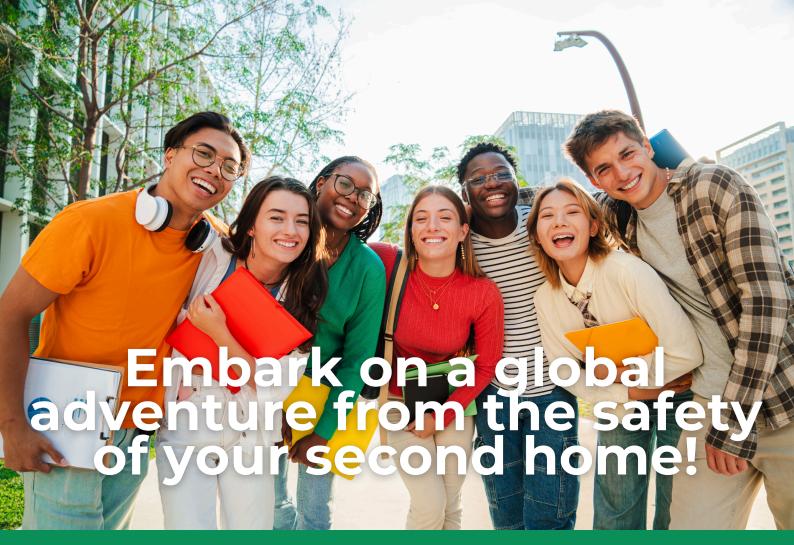


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# **Our cities**

- Sydney
- Melbourne
- Brisbane
- Gold Coast
- Darwin





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Building Bridges, Changing Lives

## **ABOUT US**

Global experience, founded in 1999 by Sonia Ortega, is a vibrant hub that unites students worldwide with welcoming Australian families. Our mission transcends the temporary nature of homestays in Australia. We strive to create enduring bonds between students and families, connections that will stand the test of time and distance. We're not just about providing a place to stay; we're about crafting a lifetime of memories.

We maintain partnerships with numerous major universities and colleges throughout Australia, as well as with many education agents worldwide. We are also recognised as one of the homestay providers approved by the NSW Department of Education International for arranging homestays for minor students.

### **OUR STORY**

Our journey began with Sonia Ortega's vision to assist students studying in Australia. Her rich skills in counselling, social work, business management, and mediation, coupled with her deep love for Australia and her own global experience, ignited this transformative venture.

From our humble beginnings with 45 pioneer families and a single college endorsement, we've grown into a robust network. Today, we're allied with over 20 premier educational institutions in Australia and numerous agents worldwide.

We've rallied over 6,000 families across Sydney, Melbourne, Brisbane, Gold Coast, and Darwin, and have successfully placed over 200,000 students in nurturing safe homes.

We have been the recipient of several awards in the past. Our most recent accomplishment was in 2023 when our CEO, Sonia Ortega, was recognised by Study NSW as a finalist for her outstanding contribution to the International Education Sector.

Later that year, we made history by becoming one of the first companies in Australia to receive the NEAS Endorsement as a Quality Homestay Service Provider. This recognition is a testament to our commitment to excellence and our dedication to providing the best possible experience for our students and host families.



## VISION

We are dedicated to delivering cross cultural and educational experiences with strong partnerships between Australia and the rest of the world.

## MISSION

We have a team of highly committed, professional and positive-minded people whose caring nature makes them ideal to work with international students entering Australia for the first time. We constantly evolve to effectively cater to our clients' needs.

## **OUR SERVICES**

#### HOMESTAY

- Standard
- Self-catered
- VIP

#### TRANSFER

· Airport Pick-up





25 YEARS
DELIVERING
EXCELLENCE IN
HOMESTAY

From Every Corner to Down Under:
Your Bridge to Australia

We connect students worldwide to our warm Australian hosts. We carefully select our hosts through a stringent process and provide regular training to ensure they deliver excellence in homestay experiences, creating a safe home away from home for our students.



# Brian Ambrosius - CRO, COO and Sales Director, APAC Eperlogix

I first met Sonia Ortega in 1999 when I embarked on my study journey in Australia. Sonia, a gem at Global experience, expertly matched me with a homestay family, marking the beginning of an extraordinary journey. Little did I know that this was just the start of a lifelong relationship.

Even after returning to Denmark, Sonia and I maintained our connection. Her dedication transcended professional boundaries, evolving into a genuine friendship. This bond only deepened in 2007 when Sonia assisted my wife and me in finding another homestay with the wonderful Chris, Kate, and Nina. This experience not only solidified our friendship with Sonia but also allowed us to meet her family, further intertwining our lives.

Today, as proud Australian citizens, my family and I regard Sonia and her family as our extended Australian family. This transition from a client to family member speaks volumes about the warmth and personalised care that Global experience offers. Global experience isn't just an organisation; it's a gateway to world-class services and heart warming experiences. For anyone landing in Australia, feeling alone and overwhelmed, Global experience is a beacon of hope and comfort. Their team ensures that every student finds a loving home away from home, making your educational journey as enriching as possible.

To all prospective students coming to Australia, I cannot recommend Global experience enough. Reach out to their world-class staff, and rest assured, you will be welcomed into a loving and nurturing environment. With Global experience, you are not just finding a homestay; you are finding a family.

# Rob Relton - Campus Director, Holmes Institute and OHC Sydney

The team at Global experience are professional, friendly and understand the needs of their clients. In my role as Campus Director of OHC/Holmes Institute I have worked with Sonia, Agnes, Stone and the team at Global experience for over 10 years. During that time I have seen first hand how their care, attention to detail and experience have ensured their students' time in Australia has been first class.

The team are solution oriented, quick to resolve concerns and a great partner for us to refer students to.

# Baron Li - General Manager, Wellington Education Centre

We are delighted to share our positive experience with Global experience, a one-stop student accommodation provider that excels in arranging accommodation for the overseas students.

Their professionalism and dedication ensure every student feels supported and cared for. From finding the perfect homestay match to addressing any concerns promptly, Global experience pays meticulous attention to detail. Their team consistently goes above and beyond to create a welcoming and safe environment for students, and the feedback from our students has been overwhelmingly positive. In an industry where trust and reliability are paramount, Global experience stands out as simply the best.

We are incredibly satisfied with our partnership and look forward to continuing our collaboration in the future.

## **OUR ACHIEVEMENTS**

2007 - Excellence in Customer Service (Australian Businesswomen's Network)



2009 - NSW Export of Services Award (Hong Kong Australia Business Association)

2014 - NSW Premier's Award for Economic Participation (NSW Premier's Multicultural Medals)

2015 - International Student Award Finalist (Premier and Cabinet Study NSW)

2015 - NSW Export Awards Finalist (NSW Premier's Export Awards)

2023 - Finalist, Outstanding Contribution to the International Education Sector (Study NSW)

2023 - Became one of the first companies in Australia to achieve NEAS Endorsement as Quality Homestay Service Provider



### **SOME OF OUR PARTNERS**





































